Managing Your MSP Accounts

More and more, organizations of all sizes are seeking to maximize their network security through managed services. Companies want to reduce the cost of deploying and managing Web security across their headquarters, branch offices, and mobile workforce. With the advances in cloud computing and increasing availability of cloud services, implementing Security-as-a-Service (SaaS) has become a viable Web security solution.
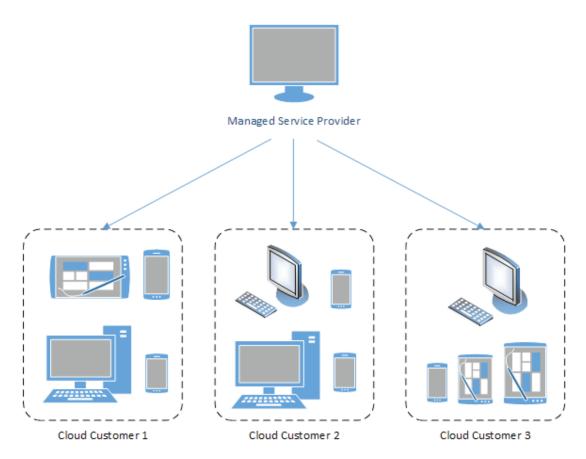
If you are operating as a Managed Service Provider (MSP) and want to be proactive in delivering this service, the Wavecrest MSP Partner Program can provide you with all the tools you need to take advantage of this revenue source. The availability of our cloud service ensures that MSP Partners have a Web security offering for every customer via an efficient ordering and licensing process.

Using a streamlined portal, MSP Partners can log on to CyBlock Cloud and manage each of their customers' account information and also the product features for each of their customers, such as Web filtering and reporting.

MSP Partner Portal

The MSP Partner Portal allows you to easily access and manage all of your customer accounts and view their licenses. Here are the highlights:

- Once your CyBlock Cloud account has been established, you will receive an e-mail notification to complete your registration by logging on to the interface.
- In the interface, you will see a list of all your customers and their account information. By clicking the customer name, you can view more information for each customer, such as license details, proxy activity, and reporting storage options.
- For each of your customers, you can set the product to be specific to their needs including blocking policies, authentication rules, Groups and IDs, and custom categories. You can also run different kinds of reports on employee Web use for your customers, such as audit detail reports.
- You easily switch between customers and retrieve their corresponding policies, settings, and screens via the Customer menu.
- You will receive an e-mail notification of the daily status of your customers including proxy and reporting usage. You will also be notified when the number of licensed users has been exceeded for a particular customer.

Customer accounts are easily managed

MSP Partner Benefits

CyBlock Cloud will protect your customers against Web-based threats and productivity loss, and mitigate legal issues associated with employee Web use. By joining our MSP Partner Program, you can supplement your offerings as an MSP and increase your revenue with our cloud service. CyBlock Cloud provides high-value services, such as advanced Web filtering and comprehensive reporting, and an easy way to manage your customer accounts. Acquire new customers and revenue streams, and build repeat business across your customer base today.

To find out more about becoming an MSP Partner, visit our partner page, or send us your information on our partner form and we will contact you.

About Wavecrest Computing

Wavecrest Computing has provided business and government clients with reliable, accurate Web-use management products since 1996. IT specialists, HR professionals, and business managers trust Wavecrest's Cyfin® and CyBlock® products to manage employee Internet usage – reducing liability risks, improving productivity, saving bandwidth, and controlling costs.

Wavecrest has over 3,000 clients worldwide, including Edward Jones, General Electric, IBM, MillerCoors, New York City Dept. of Transportation, Rolex, Siemens, and a growing list of global enterprises and government agencies. For more information on our company, products, and partners, visit www.wavecrest.net.

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